

# PETPET® Free Sample Request

## Terms & Conditions

1. Organiser & Eligibility
  - 1.1 The free sample request is organised by Disposable Soft Goods (M) Sdn. Bhd. ("Organiser") and is valid in Malaysia only.
2. Entry
  - 2.1 Users must complete the sample request form on PETPET® website, [petpet.com.my](http://petpet.com.my) and agree to the terms and conditions.
  - 2.2 No purchase is required.
  - 2.3 Users can request PETPET Tape, PETPET DayPants and PETPET NightTape.
  - 2.4 Free sample is limited to 1 pack per product type.
  - 2.5 Repeated requests from the same household for the same child are allowed after a waiting period of 6 months.
  - 2.6 The free sample consists of 2 piece of PETPET® diapers.
  - 2.7 Requested sample will be delivered within 6-8 weeks from submission of form.
3. Liability & Responsibility
  - 3.1 Requester shall assume full liability and responsibility in case of any liability, mishap, injury, damage, claim or accidents (including death) resulting from their participation in this offer. The Organiser shall not be responsible for any liability, mishap, loss, damage, claim or accident (including death) in any manner whatsoever.
  - 3.2 The Organiser is not responsible for any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction, unauthorised access to, or alteration of, user or member communications, or any problems or technical malfunction of any telephone network or lines, computer online systems, servers or providers, computer equipment, software, failure of e-mail or players on account of technical problems or traffic congestion on the Internet.
4. Rights of the Organiser
  - 4.1 The Organiser reserves the right to modify the Terms & Conditions without giving prior notice or remove the free sample pack offering in the event of circumstances arising beyond its reasonable control.
5. Important Notice
  - 5.1 By receiving the sample and signing above, you hereby consent that we may be allowed to process your personal information for a) Random verification to be conducted by us to confirm that you have received the sample b) Marketing purposes c) To provide you any information on our product and services. The information will be deleted and removed as and when such information is no longer required. Please be informed that your data may be transferred to locations outside Malaysia or disclosed to our related companies,

business partners and/or service providers for the abovementioned purposes. Save for the foregoing, your personal data will not be disclosed to any third party.

- 5.2 Access to the information, updates and amendments can be made at any time hereafter by contacting us via email or by writing to us and send it to our address as set out below. You may also request likewise if you wish to be *removed completely from our database* (provided that the PDPA 2010 provides the right to the retention of such personal information).

## **Personal Data And Privacy Notice**

Disposable Soft Goods (M) Sdn. Bhd (“Company”) realizes the importance of privacy. We treat and view your personal data seriously.

This Personal Data & Privacy Notice is issued to all our valued customers pursuant to the requirements of the Malaysia Personal Data Protection Act 2010.

### **Collection of Personal Data**

In the course of your dealings with us, we will request that you provide data and information about yourself and/or your family (“Personal Data”) to enable us to enter into transactions with you or to deliver the necessary services and/or products in connection with our business. Such Personal Data may include information concerning name as per your identity card, preferred name, identity card number, contact number, residential address, e-mail address, your child's information such as name and birth date and gender and previous and/or current brand of diapers.

### **Purpose of Collection of Personal Data**

Collection of personal data is relevant in connection with our business process, execution, including delivery of services and/or products and client relationship management and to offer services that best suit customers. Personal Data you provide will be collected, used and otherwise processed by us for, amongst others, the following purposes:

- a. the delivery of services or products and the marketing of such services or products whether present or future, to you;
- b. member relationship management procedures;
- c. those purposes specifically provided for in any particular service or product offered by us;
- d. conducting marketing and client profiling activities in connection with our services and related products;
- e. our internal record keeping;
- f. meeting any legal or regulatory requirements relating to our provision of services and products and to make disclosure under the requirements of any applicable law, regulation, direction, court order, by-law, guideline, circular, code applicable to us or any member companies of our Group; and
- g. enable us to send you information by e-mail, telecommunication means (telephone calls or text messages) or social media about products and services offered by selected third parties that we think may interest you; and
- h. for the purpose of any contests or promotions organised by the Company;
- i. For the organization of seminars, talks or events hosted by the Company and /or its partners.

### **Effect arising from failure to provide Personal Data**

The failure to supply such Personal Data will:-

- a. result in us being unable to provide you with the services and/or products requested.
- b. result in us being unable to update you on our latest product and/or launches;
- c. result in your inability to enter or participate in the contest, promotions or redemption activities organised by us.
- d. result in us being unable to offer you the various events and activities organized by the Company

### **Disclosure**

Personal Data provided to us will generally be kept confidential but you hereby consent and authorize us to provide or disclose your Personal Data to the following categories of parties:-

- a. any person to whom we are compelled or required to do so under law or in response to a competent or government agency;
- b. any related companies and subsidiaries of the Company, within and outside Malaysia, including those established in the future;
- c. our business partners and online affiliates that provide related services or products in connection with our business;
- d. government agencies, statutory authorities and industry regulators;
- e. our auditors, consultants, accountants, lawyers or other financial or professional advisers;
- f. our sub-contractors or third party service or product providers as may be determined to be necessary or appropriate.

### **Safeguards**

We shall keep and process your data in a secure manner. We endeavour, where practicable, to implement the appropriate administrative and security safeguards and procedures in accordance with the applicable laws and regulations to prevent the unauthorized or unlawful processing of your Personal Data and the accidental loss or destruction of, or damage to, your Personal Data.

### **Data Transfer & Sharing**

Where we consider it necessary or appropriate for the purposes of data storage or processing or providing any service or product on our behalf to you, we may transfer your Personal Data to another member of our Group companies or third party service or product providers within or outside the country in which we are established, under conditions of confidentiality and similar levels of security safeguards.

### **Your Rights of Access and Correction**

You have the right to request access to and correction of information about you held by us and in this respect, you may:

- a. check whether we hold or use your Personal Data and request access to such data;
- b. request that we correct any of your Personal Data that is inaccurate, incomplete or out-of-date;
- c. request that we specify or explain its policies and procedures in relation to data and types of Personal Data handled by us;